

CMS Hospital Process Measures

Strong Recommendation	Moderate Recommendation
<ol style="list-style-type: none"> 1. AMI-7a: Fibrinolytic therapy received within 30 minutes of hospital arrival--hospital. 2. AMI-8a: Primary percutaneous coronary intervention (PCI) received within 90 minutes of hospital arrival--hospital. 3. AMI-10 Statin Prescribed at Discharge 4. HF-1: Discharge instructions--hospital. 5. SCIP-Inf-4 Cardiac Surgery Patients With Controlled 6 A.M. Postoperative Blood Glucose 6. SCIP-Inf-9 Urinary Catheter Removed on Postoperative Day 1 (POD 1) or Postoperative Day 2 (POD 2) with day of surgery being day zero 7. SCIP-Card-2 Surgery Patients on Beta-Blocker Therapy Prior to Arrival Who received a Beta-Blocker During the Perioperative Period 	<ol style="list-style-type: none"> 1. AMI-1: Aspirin at arrival--hospital. 2. AMI-2: Aspirin prescribed at discharge--hospital. 3. AMI-5: Beta-blocker prescribed at discharge--hospital. 4. HF-2: Evaluation of left ventricular systolic (LVS) function--hospital. 5. HF-3: angiotensin converting enzyme inhibitor (ACEI) or angiotensin receptor blocker (ARB) for left ventricular systolic dysfunction (LVSD)--hospital. 6. PN-3b: Blood cultures performed in the emergency department prior to initial antibiotic received in hospital--hospital. 7. PN-6: Initial antibiotic selection for community-acquired pneumonia (CAP) in immunocompetent patients--hospital. 8. SCIP-Inf-1a: Prophylactic antibiotic received within one hour prior to surgical incision - overall rate--hospital. 9. SCIP-Inf-2a: Prophylactic antibiotic selection for surgical patients - overall rate--hospital. 10. SCIP-Inf-3a: Prophylactic antibiotics discontinued within 24 hours after surgery end time - overall rate--hospital. 11. SCIP-Inf-6: Surgery patients with appropriate hair removal--hospital. 12. SCIP-Inf-10 Surgery Patients with Perioperative Temperature Management 13. SCIP-VTE-1: Surgery patients with recommended venous thromboembolism prophylaxis ordered. 14. SCIP-VTE-2: Surgery patients who received appropriate venous thromboembolism prophylaxis within 24 hours prior to surgery to 24 hours after surgery.
Sub-total: 21	

Healthcare Effectiveness Data and Information Set (HEDIS)

Strong Recommendation	Moderate Recommendation
<ol style="list-style-type: none"> 1. Breast cancer screening. 2. Colorectal cancer screening. 3. Annual monitoring for patients on persistent medications. 4. Use of spirometry testing in assessment of chronic obstructive pulmonary disease (COPD). 5. Cholesterol management for patients with cardiovascular conditions. 6. Controlling high blood pressure. 7. Weight assessment and counseling for nutrition and physical activity for children/adolescents 8. Cervical cancer screening 9. Chlamydia screening in women 10. Appropriate treatment for children with upper respiratory infection 11. Appropriate testing of children with pharyngitis 	<ol style="list-style-type: none"> 1. Adult BMI Assessment 2. Childhood immunization status 3. Immunizations for adolescents 4. Lead screening in children 5. Use of high-risk medications in the elderly 6. Care for older adults 7. Medication reconciliation post-discharge 8. Adults' access to preventive/ambulatory health services 9. Children's and adolescents' access to primary care practitioners 10. Prenatal and postpartum care 11. Frequency of ongoing prenatal care 12. Well-child visits in the first 15 months of life 13. Disease modifying anti-rheumatic drug therapy in rheumatoid arthritis.

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| <ul style="list-style-type: none"> 12. Avoidance of antibiotic treatment in adults with acute bronchitis 13. Use of imaging studies for low back pain 14. Comprehensive adult diabetes care 15. Use of appropriate medications for people with asthma 16. Follow-up care for children prescribed ADHD medication 17. Initiation and engagement of alcohol and other drug dependence treatment 18. Well-child visits in the third, fourth, fifth and sixth years of life 19. Adolescent well-care visits 20. Antidepressant medication management (doctor follow-up). 21. Follow-up after hospitalization for mental illness. 22. NCQA Supplemental items for CAHPS® 4.0 Child Questionnaire (CAHPS 4.0H) | <ul style="list-style-type: none"> 14. Osteoporosis management in women who had fracture. 15. Persistence of beta-blocker treatment after a heart attack. 16. Glaucoma screening in older adults. 17. Flu shots for older adults. 18. Pneumonia vaccination status for older adults. 19. Pharmacotherapy of chronic obstructive pulmonary disease (COPD) exacerbation. 20. Human Papillomavirus Vaccine for Female Adolescents 21. Medication Management for People with Asthma 22. Fall Risk Management 23. Management of Urinary Incontinence in Older Adults 24. Osteoporosis Testing in Older Women 25. Physical Activity in Older Adults 26. Aspirin Use and Discussion 27. Flu Shots for Adults Ages 50–64 28. Medical Assistance With Smoking and Tobacco Use Cessation 29. Children with Chronic Conditions 30. Plan All-Cause Readmission 31. NCQA Supplemental items for CAHPS® 4.0 Adult Questionnaire (CAHPS 4.0H) 32. Potentially harmful drug-disease interactions in the elderly 33. Annual dental visit |
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Sub-total: 55

Patient Experience Measures (all strongly recommended)

Hospital Consumer Assessment of Healthcare Providers and Systems	Ambulatory Care Experiences Survey (ACES)
<ul style="list-style-type: none"> 1. HCAHPS - Communication with nurses (composite). 2. HCAHPS - Communication with doctors (composite). 3. HCAHPS - Responsiveness of hospital staff (composite). 4. HCAHPS - Pain control (composite). 5. HCAHPS - Communication about medicines (composite). 6. HCAHPS - Discharge information (composite). 7. HCAHPS - Cleanliness of hospital (individual item). 8. HCAHPS - Quietness of hospital (individual item). 9. HCAHPS - Overall rating of hospital care (global item). 10. HCAHPS - Overall recommendation (global item). 11. CTM-3: Communication with family and caregivers prior to discharge 12. CTM-3: Communication with patient at time of discharge 13. CTM-3: Communication about medications 	<ul style="list-style-type: none"> 1. Quality of MD-Patient Interactions: Communication 2. Quality of MD-Patient Interactions: Integration of care 3. Quality of MD-Patient Interactions: Knowledge of the patient 4. Quality of MD-Patient Interactions: Health promotion 5. Organizational Features of Care: Organizational access 6. Organizational Features of Care: Visit-based continuity 7. Organizational Features of Care: Clinical team 8. Willingness to Recommend Doctor

Sub-total: 21

TOTAL: 97 quality measures

Number of Measures by Clinical Domain

(many measures fit into more than one domain; therefore the sub-totals in each domain do not sum to the total)

Preventive Health	22
Pediatrics	13
Maternal & Neonatal Care	2
Substance Abuse	2
Mental Health & Development	3
Coordination & Communication	24
Medication Errors	4
Safety & Mortality	15
Chronic disease management	16
Appropriate acute care	8
TOTAL	94

Number of Measures by Clinical Setting

	Strong	Moderate
Hospital	17	14
Community Health Center	30	33
TOTAL	47	47

Number of Measures by Strength of Recommendation

Strong	47
Moderate	47
TOTAL	94